

# Privacy Policy

**Effective Date:** 29 July 2026

Louise Roos Consulting respects your privacy and is committed to protecting your personal information in accordance with the Protection of Personal Information Act (POPIA) of South Africa.

## Information We Collect

We may collect personal information that you voluntarily provide, including:

- Name
- Email address
- Telephone number
- Organisation name
- Information you provide through contact forms or enquiries

We may also collect limited technical information such as your IP address, browser type and website usage through analytics tools.

## How We Use Your Information

Your information may be used to:

- Respond to enquiries
- Provide coaching, consulting or training services
- Schedule appointments
- Improve our website and services
- Meet legal and regulatory obligations

We will not sell your personal information.

## Information Sharing

Your personal information will only be shared where necessary to provide our services, comply with legal obligations or where you have given your consent.

## Data Security

Reasonable technical and organisational measures are implemented to safeguard your personal information against unauthorised access, loss or misuse.

## Your Rights

Subject to POPIA, you may request to:

- Access your personal information
- Correct inaccurate information
- Request deletion where appropriate
- Withdraw consent where applicable

## Cookies

This website may use cookies to improve functionality and analyse website traffic. You may disable cookies through your browser settings if you prefer.

## Changes to this Policy

This Privacy Policy may be updated from time to time. Any changes will be published on this page.

## Contact

For any questions regarding this Privacy Policy or your personal information, please contact Louise Roos Consulting through the Contact page on this website.